

# NOTICE

## GRIEVANCE REDRESSAL / ESCALATION MATRIX

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	DILEEP JAISWAL	Kailash Bhawan, KHL 638, Hanumat Lane, Kardmeshwar Puram Colony, Varanasi, Uttar Pradesh-221106	+91 93133 96100	dileepjaiswal33@gmail.com	From 10:00AM to 5:00PM (Holidays Off)
Head of Customer Care	DILEEP JAISWAL	Kailash Bhawan, KHL 638, Hanumat Lane, Kardmeshwar Puram Colony, Varanasi, Uttar Pradesh-221106	+91 93133 96100	dileepjaiswal33@gmail.com	From 10:00AM to 5:00PM (Holidays Off)
Compliance Officer	DILEEP JAISWAL	Kailash Bhawan, KHL 638, Hanumat Lane, Kardmeshwar Puram Colony, Varanasi, Uttar Pradesh-221106	+91 93133 96100	dileepjaiswal33@gmail.com	From 10:00AM to 5:00PM (Holidays Off)
CEO	DILEEP JAISWAL	Kailash Bhawan, KHL 638, Hanumat Lane, Kardmeshwar Puram Colony, Varanasi, Uttar Pradesh-221106	+91 93133 96100	dileepjaiswal33@gmail.com	From 10:00AM to 5:00PM (Holidays Off)
Principal Officer	DILEEP JAISWAL	Kailash Bhawan, KHL 638, Hanumat Lane, Kardmeshwar Puram Colony, Varanasi, Uttar Pradesh-221106	+91 93133 96100	dileepjaiswal33@gmail.com	From 10:00AM to 5:00PM (Holidays Off)